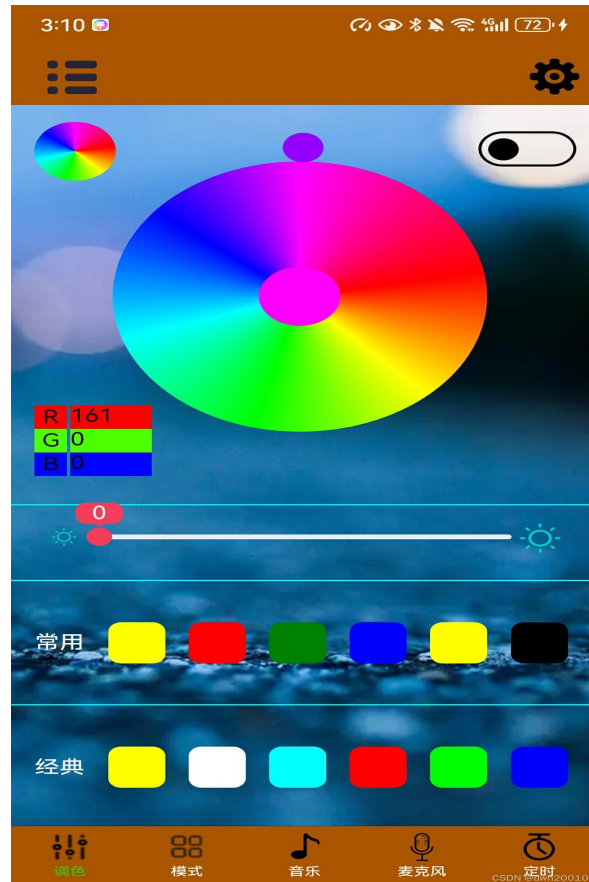# SAIBAN app technical support

This is the homepage of the SAIBAN app. Open the search for nearby Bluetooth devices in the top left corner and click on it. When a green checkmark appears, it indicates a successful connection. You can control the light color by sliding the wheel. There are more functions on other pages, looking forward to your try.

Common Issues:

1. Bluetooth device cannot be connected upon clicking, no response at all: Close the APP and reopen it.

2. Unable to search for Bluetooth devices: Please ensure that the APP has been authorized to access surrounding Bluetooth devices. Please check if the

Bluetooth device is already connected and ensure it is not connected. If it's not connected but still not showing up, reopen the APP.

3. Unable to capture surrounding sound decibels on the microphone page: Please ensure that the APP's microphone function has been authorized. If it still cannot capture, please wait for a while after entering the microphone page. If the issue persists, reopen the APP.

4. The music page is still under development and may not be perfect.

5.If you encounter any other issues or have a poor experience, please contact us promptly.

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